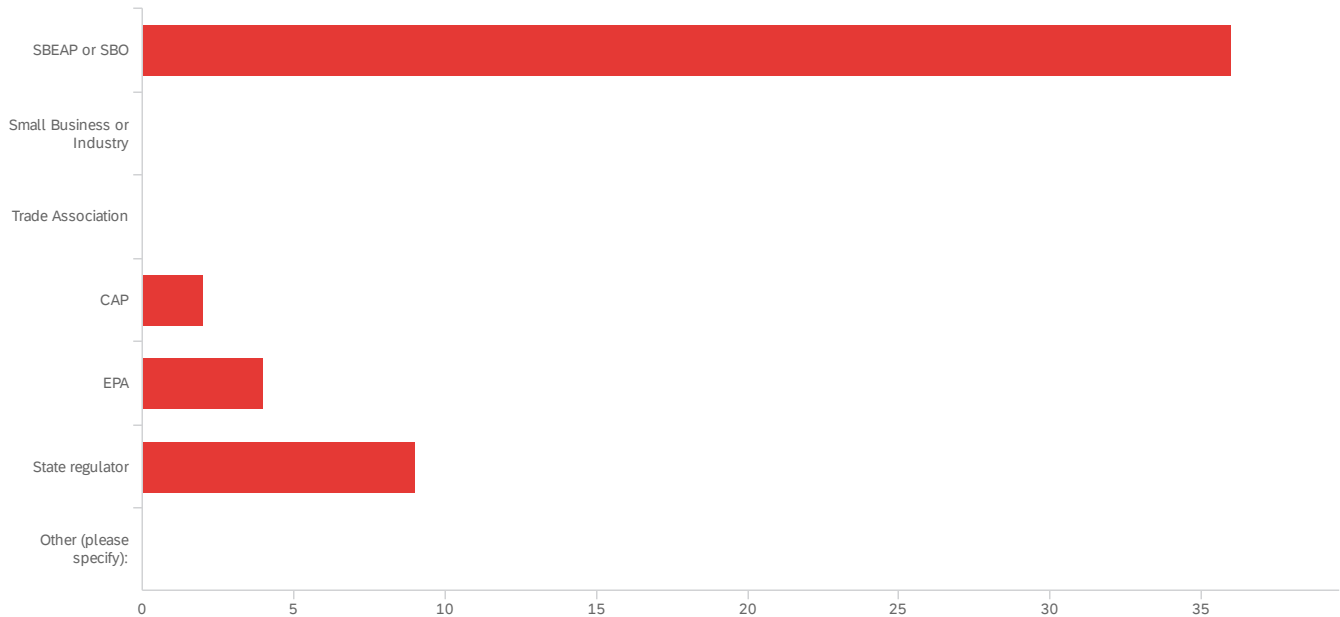


Default Report

2022 SBEAP/SBO Annual Training Evaluation (Virtual)

June 22, 2022 8:06 AM MDT

1 - Who are you representing (select all that apply)



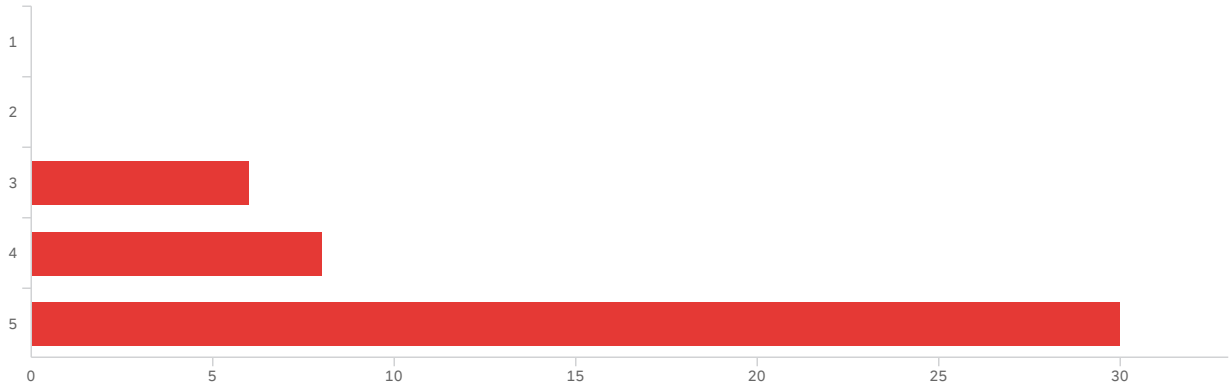
#	Field	Choice Count
1	SBEAP or SBO	70.59% 36
2	Small Business or Industry	0.00% 0
3	Trade Association	0.00% 0
4	CAP	3.92% 2
5	EPA	7.84% 4
6	State regulator	17.65% 9
7	Other (please specify):	0.00% 0
		51

Showing rows 1 - 8 of 8

2_7_TEXT - Other (please specify):

Other (please specify):

2 - On a scale of 1 to 5, please rank the overall content of the training. (1 = "Poor"; 5 = "Excellent")

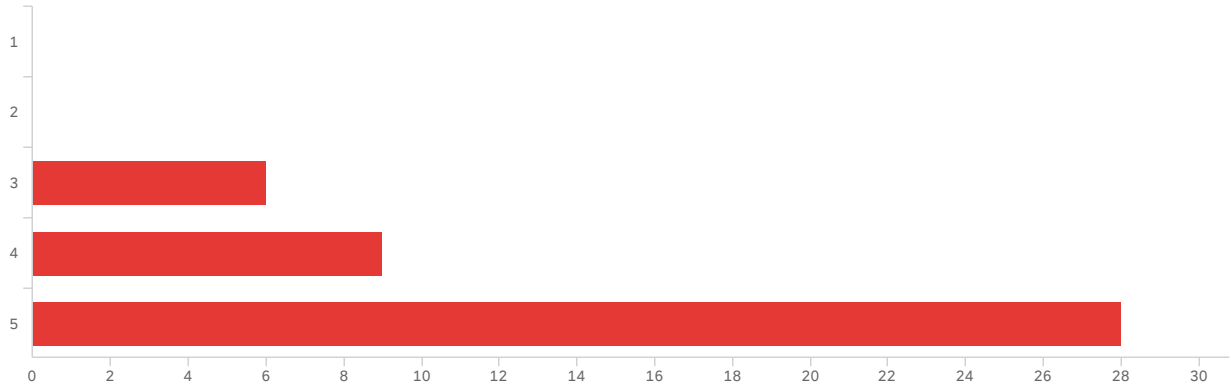


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	On a scale of 1 to 5, please rank the overall content of the training. (1 = "Poor"; 5 = "Excellent")	3.00	5.00	4.55	0.72	0.52	44

#	Field	Choice Count
1	1	0.00% 0
2	2	0.00% 0
3	3	13.64% 6
4	4	18.18% 8
5	5	68.18% 30
		44

Showing rows 1 - 6 of 6

3 - On a scale of 1 to 5, how would you rank the importance of this information to your profession? (1 = "Not Important"; 5 = "Extremely Important")

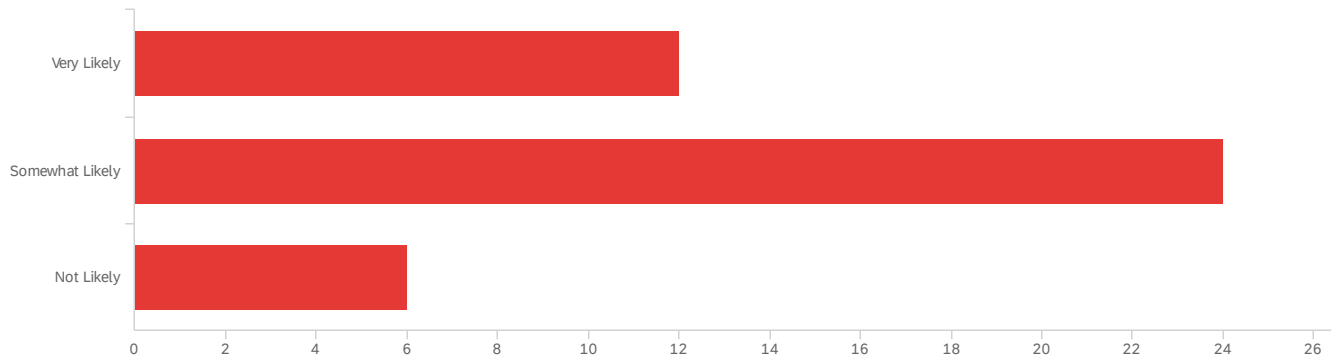


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	On a scale of 1 to 5, how would you rank the importance of this information to your profession? (1 = "Not Important"; 5 = "Extremely Important")	3.00	5.00	4.51	0.73	0.53	43

#	Field	Choice Count
1	1	0.00% 0
2	2	0.00% 0
3	3	13.95% 6
4	4	20.93% 9
5	5	65.12% 28
		43

Showing rows 1 - 6 of 6

4 - What is the likelihood you will make changes as a result of what you learned?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the likelihood you will make changes as a result of what you learned?	1.00	3.00	1.86	0.64	0.41	42

#	Field	Choice Count
1	Very Likely	28.57% 12
2	Somewhat Likely	57.14% 24
3	Not Likely	14.29% 6
		42

Showing rows 1 - 4 of 4

5 - If likely, what will the changes be?

If likely, what will the changes be?

Just haven't more info and additional 'tools' for my tool kit.

Take a more detailed look at other state's sbeaps and see how we can improve based off of their methods.

research some of the up coming rule changes that will affect businesses

Incorporation of information in presentation.

Use of the website more

new procedures, formalize SOPs

I will brief my senior managers that top up senior managers at EPA HQ (Dave Crozad; Mathew Tejada; Jon Monger; Paula Hoag; Rhonda Wright) are serious about assisting small business and I made notes for myself regarding specific items that I think would benefit my R2 states and that equally are linked to non-SB work that I'm currently engaged with (i.e., RACT, permits, SIP) so that my 10% time spent as RASBL will be maximized and I'm hoping for my R2 senior managers to approve this approach.

Will try to do more outreach.

My perception of my program is will more focused and goal-oriented. I appreciate one of Dan Sowry's comments about how SBEAPs measure success. It's not just how many assistances were provided, but also how much money did we save our clients, or how many super small businesses did we determine didn't need a permit. How can SBEAP's tie our activities to environmental agencies' missions of protecting human health and the environment?

Dust off OIAI arguments. Press in to EPA for engagement.

Advocate for expanding EJ based program actions

Not changes persay but maybe additions to some new items I've learned at the training

operational changes and thinking about new initiatives related to some of the opportunities we heard

using the resources/websites for more information. Begin the research of learning more on certain upcoming EPA rules

Hopefully more state engagement and strategic planning.

TBD

I learned about translating documents and the different methods to ensure the translation is correct.

innovative ways to help businesses work with the state more efficiently.

Advice or feedback that may be directed to my program or that could improve my services

6 - What did you find most helpful about this training?

What did you find most helpful about this training?

Hearing feedback and the experience stories from other SBEAP's.

Emerging topics such as environmental justice.

Feedback from other states and getting ideas about how we can mimic their methods

rules that upcoming. The Colorado case of brewery and cannabis was VERY interesting and I will look into that here in our area if that is feasible.

Regulatory updates

virtual meeting format

Loved the information sharing! Always my favorite thing to learn what others are doing and see if I can use it to make a positive influence on what I am doing.

Hearing and learning from others experiences and challenges.

Connecting with other SBEAPs.

EPA remarks and participation.

the impression that EPA is working to connect more with the SBEAPs

Finding out about the resources available to us.

hearing from other programs, getting new ideas

The sessions that I attended were great! Bringing people together and understanding more of the history and accomplishments of the program.

Enforcement goal 3 EJ priority and the overlap with excessive air emission/Pb; ECHO Notify; g-map; SBEAP EJ Workgroup; Regional Capacity Centers; Ombudsman must be independent, impartial, and confidential.

Getting ideas from the different speakers and participants that can help me improve my program.

The different mindsets and perspectives that others provided.

Enjoyed it all. First day and last day were most useful for me. I also loved the every Thursday for 3 hours.

DAA stating they will propose repeal of MM2A before anyone else has said anything publicly that I've heard of.

Great to hear outside perspectives and to learn about what other programs are going on throughout the U.S.

I thought having new voices, faces, and schedule brought a vibrancy to the information.

What did you find most helpful about this training?

EJ training

Knowing or learning what everyone else does in their own programs.

The content. I liked all of the speakers and panels - great information was shared. It will be great to have networking time again next year when we go in-person again.

resources & websites

Themed days with relevant topics discussed on those days. Variety of presenters. Open discussion at the end of the training.

Probably the NSC planning session

open dialogue/discussion

Learning about SB responsibilities through an ombudsman role: independent, impartial, confidential - also hearing about priorities of other SBs.

EPA regulatory updates

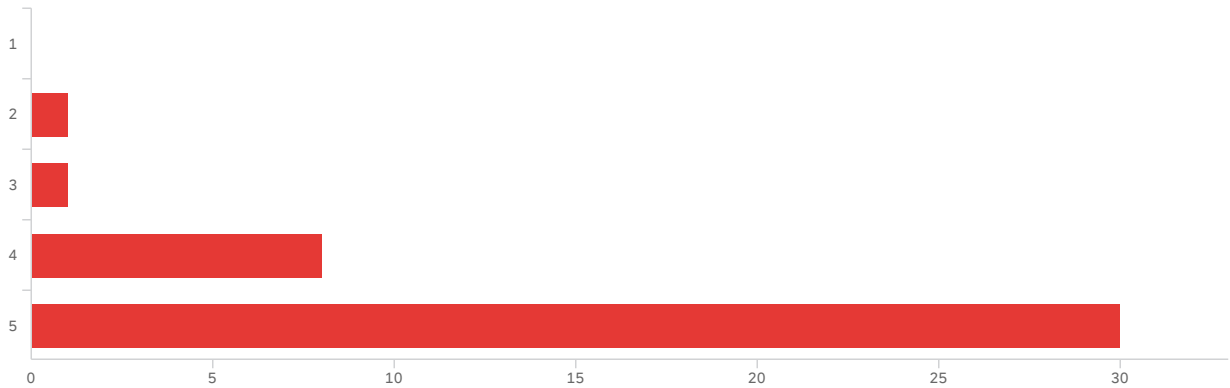
Hearing from our colleagues and partners.

all the knowledge.

Informal and interactive.

The EPA speakers, updates on the rules, and many of the panels were interesting and informative.

7 - On a scale of 1 to 5, how would you rank the overall management of this event, e.g. registration, moderation, communication regarding logistics, etc.? (1 = "Poor"; 5 = "Excellent")

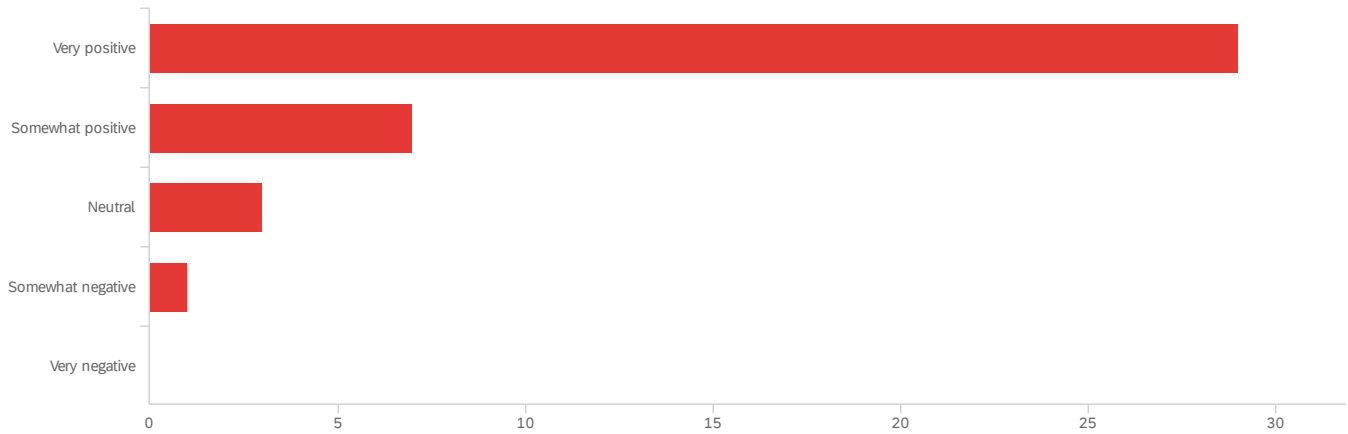


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	On a scale of 1 to 5, how would you rank the overall management of this event, e.g. registration, moderation, communication regarding logistics, etc.? (1 = "Poor"; 5 = "Excellent")	2.00	5.00	4.67	0.65	0.42	40

#	Field	Choice Count
1	1	0.00% 0
2	2	2.50% 1
3	3	2.50% 1
4	4	20.00% 8
5	5	75.00% 30
		40

Showing rows 1 - 6 of 6

Q16 - What was your opinion on the schedule format, i.e. weekly sessions spread over a month rather than the typical daily sessions in one week?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What was your opinion on the schedule format, i.e. weekly sessions spread over a month rather than the typical daily sessions in one week?	1.00	4.00	1.40	0.73	0.54	40

#	Field	Choice Count
1	Very positive	72.50% 29
2	Somewhat positive	17.50% 7
3	Neutral	7.50% 3
4	Somewhat negative	2.50% 1
5	Very negative	0.00% 0
		40

Showing rows 1 - 6 of 6

8 - How can the training be improved?

How can the training be improved?

Thought it went pretty well in the virtual format. It will be interesting transitioning to in-person next year. Some aspects of the virtual training might be worth keeping on the in-person setting.

Have longer breaks!

the power pt presentations should be available the day before so i may take notes, mark up for my future reference.

Two half days in a row. Too difficult to schedule over four weeks.

Provide an additional break in the session.

The one day a week format worked great, but there is still the in-person aspect that should be considered as that can lead to even greater connections.

I enjoy having the online training. I really like the weekly half-day format. The overview of the new rules coming was good but I would want to know some of the specific implications for small business for each rule too. I'm aware of most but may have missed some.

in person would make it better, but since that wasn't possible then my only suggestion would be that one or two of the EPA speakers didn't seem completely clear on the audience and maybe they need a little more intro to us before coming

I thought the training was excellent.

I think the training was perfect. Plus I like that you have them recorded. I needed to sign off early on the last day, but I knew you'd have it recorded. Thank you for that. I liked how you had a good mix of EPA and state presenters. I got a good sense for how other states run their programs and success stories.

No suggestions.

I am not sure. Maybe have two SBEAP folks act out a true scenario with another SBEAP that is asking many questions that might stump the SBEAP. No discussion of the CAP - may have missed it. What is happening in other states? Success? Ways to improve CAP. Doing more of a deep dive into examples. Loved Jennifer Dixon's presentation - enjoyed her energy, information, etc.

Add real networking time. Probably with break-out rooms. Meet in person going forward.

Continue to include new presenters, programs, and inspiring ideas.

Very good. lots of suggestions for future planning and initiatives. Breakout sessions may be a good strategy for group engagement and feedback. Examples of recent small business requests, case studies and how SBEAPs responded.

Given the limitations of a virtual conference, this training was great. Online just doesn't lend itself to allow for networking like an in-person conference will again.

Ensure next year's in-person training can also be accessed online for those who cannot travel.

I think breaks should be longer or sessions should be shorter. Five minutes during three hours is not enough time. Also, I recommend adding "not applicable" in your polls because I think your responses may have been skewed by people who feel obligated to answer a question even if it doesn't apply to them. The content was excellent.

How can the training be improved?

Maybe have more discussion amongst members on topics brought up on boards towards the end, to support some of the information knowing that more than one state may have the problem/suggestion to be brought up to NSC.

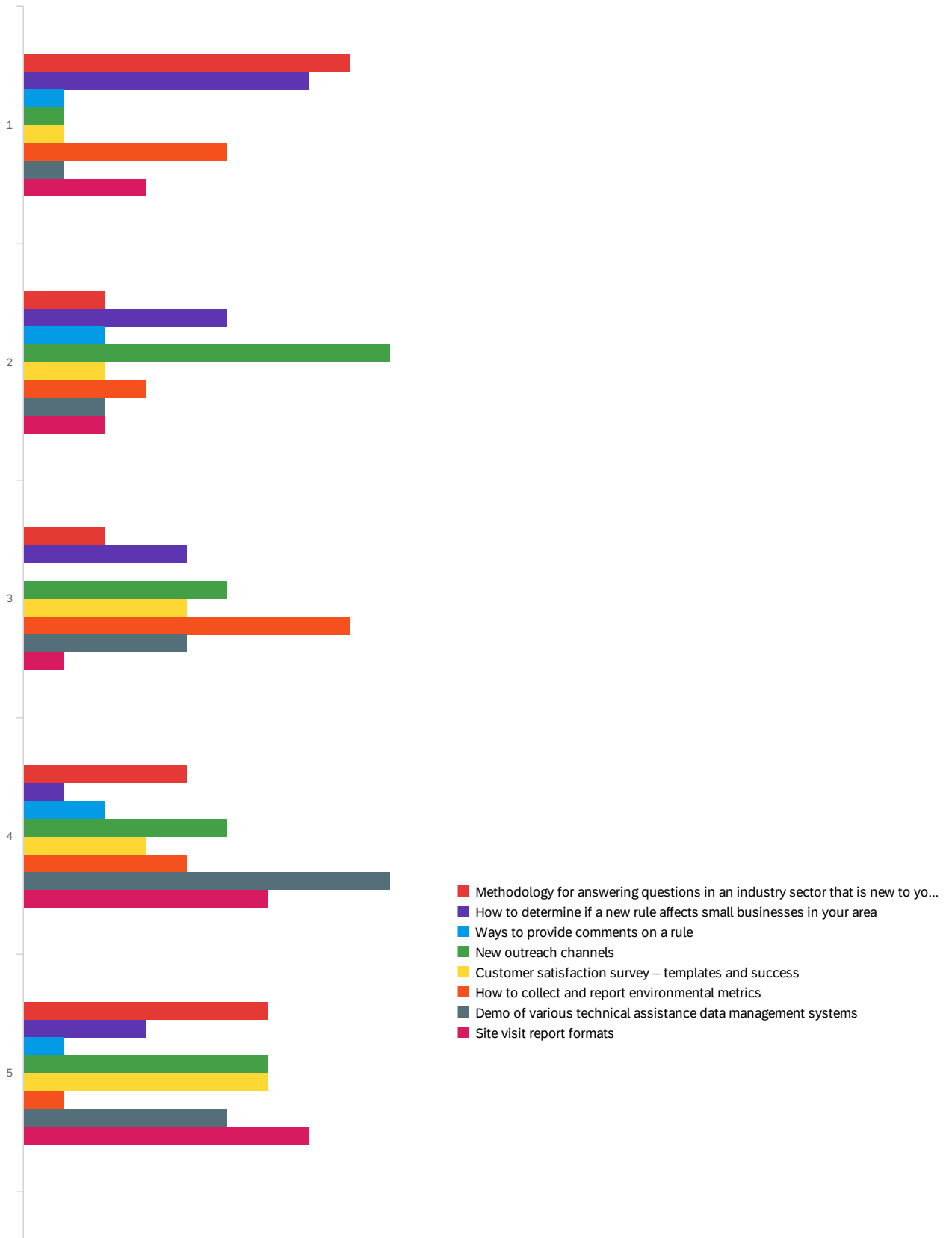
When the training is virtual, I have found that I get pulled away and miss information presented. When it is virtual, I really like the weekly format. Much easier to block smaller chunks of time to attend.

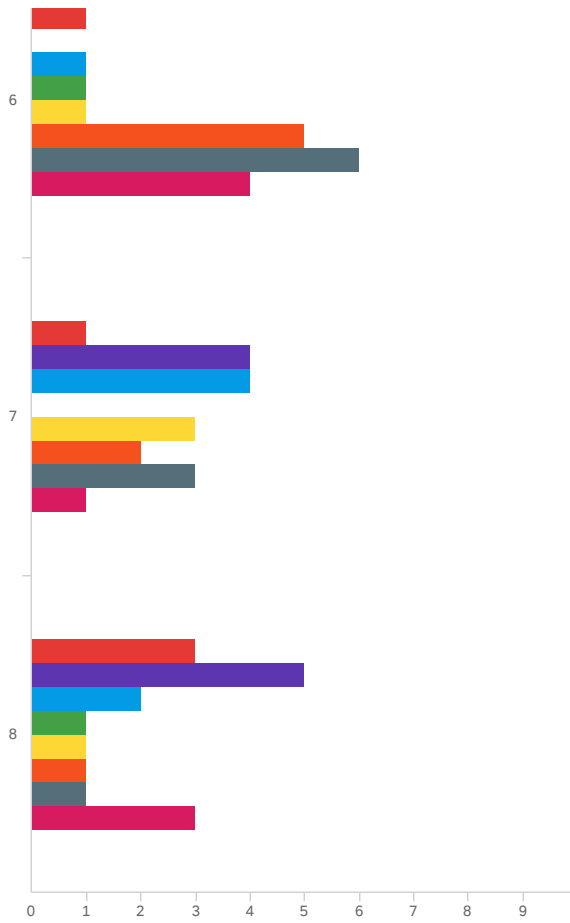
Perhaps more cool videos like that one developed/showcased on day 2 or 3?

It would be helpful if some of the speakers that didn't have presentations had them

Q17 - Which of the following topics would be of interest to you for future training through

National SBEAP? Please rank your top 5 choices.





#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Methodology for answering questions in an industry sector that is new to you	1.00	8.00	3.74	2.33	5.45	27
2	How to determine if a new rule affects small businesses in your area	1.00	8.00	4.00	2.67	7.10	29
3	Ways to provide comments on a rule	1.00	8.00	5.23	2.33	5.41	13
4	New outreach channels	1.00	8.00	3.50	1.57	2.46	28
5	Customer satisfaction survey – templates and success	1.00	8.00	4.48	1.82	3.30	21
6	How to collect and report environmental metrics	1.00	8.00	3.72	2.02	4.06	29
7	Demo of various technical assistance data management systems	1.00	8.00	4.61	1.62	2.62	31
8	Site visit report formats	1.00	8.00	4.59	1.99	3.95	27

#	Field	1	2	3	4	5	6	7	8
1	Methodology for answering questions in an industry sector that is new to you	29.63% 8	7.41% 2	7.41% 2	14.81% 4	22.22% 6	3.70% 1	3.70% 1	11.11%
2	How to determine if a new rule affects small businesses in your area	24.14% 7	17.24% 5	13.79% 4	3.45% 1	10.34% 3	0.00% 0	13.79% 4	17.24%
3	Ways to provide comments on a rule	7.69% 1	15.38% 2	0.00% 0	15.38% 2	7.69% 1	7.69% 1	30.77% 4	15.38%
4	New outreach channels	3.57% 1	32.14% 9	17.86% 5	17.86% 5	21.43% 6	3.57% 1	0.00% 0	3.57%
5	Customer satisfaction survey – templates and success	4.76% 1	9.52% 2	19.05% 4	14.29% 3	28.57% 6	4.76% 1	14.29% 3	4.76%
6	How to collect and report environmental metrics	17.24% 5	10.34% 3	27.59% 8	13.79% 4	3.45% 1	17.24% 5	6.90% 2	3.45%
7	Demo of various technical assistance data management systems	3.23% 1	6.45% 2	12.90% 4	29.03% 9	16.13% 5	19.35% 6	9.68% 3	3.23%
8	Site visit report formats	11.11% 3	7.41% 2	3.70% 1	22.22% 6	25.93% 7	14.81% 4	3.70% 1	11.11%

Showing rows 1 - 8 of 8

9 - Please share other comments:

Please share other comments:

Thank you!

Thank you for organizing. It was a very well run event!!

The Annual Training team did a fantastic job! Excellent sessions, smoothly run.

The team handling the logistics did a fabulous job!! Thanks!

Excellent training. Thank you to all who worked so hard to make it a success!!

Outside my role as RASBL my work involves the State Implementation Plan (SIP) Reasonably Available Control Technology (RACT) programs. These are plans submitted by a facility that is requesting a variance from the state to emit VOC or NOX beyond what the state regulation allows. The associated Title V operating permit will need modification to address the new limit and public comment is required. These RACT facilities can be in EJ areas and possibly be small businesses. We developed a map tool to identify EJ and other air pollutant contributors and I want to include if RACT facility is a small business. I don't know how to tell if a RACT facility is a small business. I don't know how to work with the EJ community (through our EPA public affairs assistance) to inform them of the RACT facility is a small business and that a Title V permit is being modified. I don't know how to brief my senior managers of the importance of this. The first step is that I need to know how to easily identify if any RACT SIP facilities are small businesses.

Well done!

See previous comment.

Most important meeting of the year every year. We need to press non-active states to attend, especially if they can do so at no cost virtually.

Had never seen jamboard before this event, very effective way to receive group feedback in an online session. Really liked the polls too.

Great work as always!

Excellent Training (I am new to SB). Look forward to learning more (and maybe sharing) at the next annual training. Thank you.

very well done.

Great job and thank you!

End of Report

