

Day 4

Outreach and Information Division Small Business Program - the path forward for a sustainable future

- How are you measuring engagement? eg. What does the difference between 60% engagement and over 90% look like?
 - Answered live in recording.
- Did you coordinate your plan with OSDBU?
 - Which plan are you referring to?
- Can we assist you in developing material prior to rule proposal and/or the final rule? If we develop training programs such as for individual NESHAP rules, would you be willing to incorporate them? If so, what will the process be for getting them approved?
 - Answered live in recording.
- Anna/Rhonda, First thanks for the news about the RSBLs at every Region. Does she have a timeline when HQ or the Region will contact states in their Region? The RSBLs role is even more critical now because of COVID-19. As you discussed SB drives the economy. Thank you for sharing your strategic planning.
 - Answered live in recording.