

# WHERE TO CALL FOR MORE INFORMATION AND HELP

## EPA SMALL BUSINESS OMBUDSMAN

Toll Free  
(800) 368-5888

Local and DC Area  
(202) 566-2855

Fax  
(202) 566-2848

[smallbiz.ombudsman@epa.gov](mailto:smallbiz.ombudsman@epa.gov)

[www.smallbiz-enviroweb.org](http://www.smallbiz-enviroweb.org)  
Homepage [www.epa.gov/sbo](http://www.epa.gov/sbo)

[asbestos.ombudsman@epa.gov](mailto:asbestos.ombudsman@epa.gov)

- National Service Center for Environmental Publications ..... 800-490-9198  
([www.epa.gov/ncepihom/](http://www.epa.gov/ncepihom/)) ..... 513-489-8190
- Indoor Air Quality Information Clearinghouse ..... 800-438-4318  
([www.epa.gov/iaq/](http://www.epa.gov/iaq/)).....
- Radon ..... 800-767-7236  
([www.epa.gov/iaq/radon/](http://www.epa.gov/iaq/radon/))
- EPA Energy Star..... 888-782-7937  
([www.energystar.gov](http://www.energystar.gov))
- Clean Air Technology Center ..... 919-541-0800 (English)  
([www.epa.gov/ttn/catc/](http://www.epa.gov/ttn/catc/)) ..... 919-541-1800 (Spanish)
- Office of Transportation and Air Quality ..... 734-214-4333  
([www.epa.gov/omswww](http://www.epa.gov/omswww))
- Emission Measurement Center ..... 919-541-7774  
([www.epa.gov/ttn/emc](http://www.epa.gov/ttn/emc))
- Stratospheric Ozone Information ..... 800-296-1996  
([www.epa.gov/ozone](http://www.epa.gov/ozone))
- Acid Rain (emission trading, auctions, Information) ..... 202-343-9620  
([www.epa.gov/airmarkets](http://www.epa.gov/airmarkets))
- Safe Drinking Water Hotline ..... 800-426-4791  
([www.epa.gov/safewater](http://www.epa.gov/safewater))
- National Environmental Service Center (WV Univ)..... 800 624-8301  
([www.nesc.wvu.edu](http://www.nesc.wvu.edu)) .....
- National Env. Service Center )WV Univ) ..... 800-624-8301  
([www.nsf.wvu.edu](http://www.nsf.wvu.edu))
- Storm Water Phase II Information ..... 866-352-7755
- ([Http://www.epa.gov/owm/sw2.htm](http://www.epa.gov/owm/sw2.htm))Water Resource Center ..... 202-566-1729
- Wetlands Information ..... 800-832-7828  
([www.epa.gov/owow/wetlands](http://www.epa.gov/owow/wetlands))
- U.S. EPA RCRA, Superfund & Underground Storage Tanks Hotline..... 800-424-9346  
Washington Metro Area ..... 703-412-9810  
([www.epa.gov/epaoswer/hotline/](http://www.epa.gov/epaoswer/hotline/))
- Emergency Planning & Community Right to Know Title III (EPCRA) ..... 800-424-9346
- Toxic Substance Control Act (TSCA) Information Service ..... 800-471-7127  
Washington Metro Area ..... 202-554-1404
- Office of Pesticide Program Registration Division (Ombudsman) ..... 703-305-5446  
([www.epa.gov/pesticides](http://www.epa.gov/pesticides))
- Bio-Pesticide Contact..... 703-305-7973  
([www.epa.gov/pesticides/biopesticides](http://www.epa.gov/pesticides/biopesticides)) .....
- National Pesticide Information Center ..... 800-858-7378  
([Http://npic.orst.edu](http://npic.orst.edu))
- EPA Waste Wise/Waste Reduction ..... 800-372-9473  
([www.epa.gov/wastewise](http://www.epa.gov/wastewise))
- Office of Environmental Justice Information Line ..... 800-962-6215
- Office of Emergency Management ..... 202-564-8600  
([www.epa.gov/emergencies](http://www.epa.gov/emergencies))
- Small Business Innovation Research (SBIR) ..... 800-490-9194  
(<http://epa.gov/ncerqa/sbir>)
- EPA Inspector General (IG) ..... 888-546-8740  
([www.epa.gov/oigearth](http://www.epa.gov/oigearth))
- Compliance Assistance Centers ..... 202-564-7076  
<http://www.assistancecenters.net>
- Small and Disadvantaged Business Utilization ..... 202-564-4100  
([www.epa.gov/osdbu](http://www.epa.gov/osdbu))

- Small Business Environmental Home Page ..... (412) 992-5349  
([www.smallbiz-enviroweb.org](http://www.smallbiz-enviroweb.org))
- Recycling Hotline/Earth 911 ..... (800) 253-2687  
([www.recycle.net/recycle](http://www.recycle.net/recycle)),([www.cleanup.org](http://www.cleanup.org))
- National Technical Information Service (NTIS) ..... (800) 553-6847  
([www.ntis.gov](http://www.ntis.gov)) ..... (703) 605-6000
- National Response Center for reporting oil spills and hazardous..... (800) 424-8802  
substance releases  
Washington Metro Area..... (202) 267-2675  
([www.nrc.uscg.mil](http://www.nrc.uscg.mil))
- Department of Energy (DOE)--National Alternative Fuels Hotline ..... (800) 423-1363  
([www.afdc.nrel.gov/hotline.html](http://www.afdc.nrel.gov/hotline.html))
- Energy-efficiency & Renewable Energy Information ..... 877.337.3463  
(Operated by the DOE)  
([www.eere.energy.gov](http://www.eere.energy.gov))
- DOT--Hazardous Materials. .... (800) 467-4922  
(<http://hazmat.dot.gov>)
- CHEMTREC Chemical Transportation Emergency Line, operated by ..... (800) 262-8200  
Chemical Manufacturers Association  
([Http://chemtrec.org](http://chemtrec.org))
- National Lead Information Center ..... (800) 424-5323  
([www.epa.gov/lead/nlic.htm](http://www.epa.gov/lead/nlic.htm))
- Small Business Administration ..... (800) 827-5722  
([www.sba.gov](http://www.sba.gov))
- Regulatory Fairness Boards (SBA)..... (888) 734-3247  
([www.sba.gov/ombudsman](http://www.sba.gov/ombudsman))
- Occupational Safety & Health Administration (OSHA) ..... (800) 321-6742  
(Worker Safety Referral Services)  
([www.osha.gov](http://www.osha.gov))
- American Lung Association ..... (800) 577-LUNG  
([www.lungusa.org](http://www.lungusa.org))
- Consumer Product Safety Commission..... (800) 638-2772  
([www.cpsc.gov](http://www.cpsc.gov))
- Radon Auto Emission & Sun Safety(National Safety Council) ..... (800) 557-2366  
([www.nsc.org/ehc/radon.htm](http://www.nsc.org/ehc/radon.htm))
- Government Printing Office ..... (202) 512-1800  
([www.gpo.access.gov](http://www.gpo.access.gov))
- National Institute of Occupational Safety and Health ..... (800) 356-4674  
([www.cdc.gov/niosh/homepage.html](http://www.cdc.gov/niosh/homepage.html))
- American Association of Poison Control Centers ..... (202) 362-7217  
([www.aapcc.org/](http://www.aapcc.org/))
- National Capital Poison Center ([www.poison.org](http://www.poison.org)) ..... (800) 222-1222

## EPA REGIONAL SMALL BUSINESS LIAISONS

REGION	1	CT, ME, MA, NH, RI, VT	Dwight Peavey	(617) 918-1829
	2	NJ, NY, PR, VI	Ronald Lockwood	(212) 637-3413
	3	DE, DC, MD, PA, VA, WV	David Byro	(215) 814-5563
	4	AL, FL, GA, KY, MS, NC, SC, TN	Annette N. Hill	(404) 562-8287
	5	IL, IN, MI, MN, OH, WI	Glynis Zywicki	(312) 886-4571
	6	AR, LA, NM, OK, TX	David Gray	(214) 665-2200
	7	IA, KS, MO, NE	Janette Lambert	(913) 551-7768
	8	CO, MT, ND, SD, UT, WY	Maureen Kiely	(303) 312-6262
	9	AZ, CA, HI, NV, GU	Angela Baranco-Mason	(415) 947-4262
	10	AK, ID, OR, WA	Robyn Hoffmann	(206) 553-7154