## National SBEAP Website Subcommittee

#### Consolidate Website Subcommittee notes - 2024

**Subcommittee Mission:** To serve, support, and strengthen the Small Business Environmental Assistance Programs through virtual resources and collaboration.

Date: Nov. 21, 2024

## Roll call:

Eleanor Thompson - EPA Paula Hoag – EPA Chester Eiland - EPA Sara Johnson – NH, R1 Jeremy Hancher – PA, R3 Donovan Grimwood – TN, R4 Tony Pendola – NC, R4 Lisa Ashenbrenner Hunt – WI, R5 Jennifer Feyerherm – WI, R5 Dan Sowery - OH, R5 Llovd Kirk – OK, R6 Michelle Gillham, AR, R6 Anne Keller – NM, R6 Abigail Crouse – KS, R7 Nancy Larson – KS, R7 Leena Divakar – KS, R7 Eleanor Divver – UT, R8 Nattinee Nipataruedi – AK, R10

# **Primary meeting focus**

- Review of the Website pop-up evaluation results biggest take away...Small businesses were larger cohort of respondents and compliance information was the primary reason respondents visited the site.
- Review of Website Analytics' and X
  - X or Twitter made analytics a paid option, and audience is dwindling
  - Website numbers fairly consistent with normal spike due to awards publishing
  - YouTube numbers continue to grow as we add more video; most watched video – UST sticking your tank
- Secured a meeting between NSC leadership and RASBLs to discuss collaboration
- Subcommittee questions or suggestions?

- Transition issues
- How do we get more involved in with SBA and SB
  - Ask all the regional reps to make sure our national page is linked to their state page (need NSC training)
  - Office of advocacy maybe able to help us promote our site
- Short video on how do you change your name on Zoom right click on your name.
- Seeking Website co-chair to work with Leena Donovan will step into this roll
- Leena Divakar taking over as of Jan. 1, 2025 Nancy thanks the subcommittee for assistance over past 10 years

Next meeting: Feb. 2025 - focus Annual Training

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Date: August 27, 2024

# Roll call:

Eleanor Thompson - EPA Donovan Grimwood – TN, R4 Tony Pendola – NC, R4 Jessica Dalton – FL, R4 Dylan Edeker – FL, R4 Abigail Crouse – KS, R7 Nancy Larson – KS, R7 Leena Divakar – KS, R7

# **Primary meeting focus**

During this 20-30 minute meeting we will discuss the following:

- 1. Feedback from the tour hosted prior to the meeting
- 2. Results of pop-up survey on website
  - a. Follow-up to some evaluations planned
  - b. Potential featured feedback form in addition to contact us?
- 3. Annual training plans tentative in partnership with NPPR
  - a. Scholarship budget this year is \$2500
- 4. 2024 trainings hosted or assisted with
  - a. Recent Sustainable conference practices, Social media, SOP, EJ in partnership with SBA group, Tour
  - b. Potential
    - *i.* YouTube specifics on how to host a channel, upload, label and sort; *group indicated this is not needed, people can use tutorials*

- *ii.* Offer personalized meeting to RASBLs, *Donovan and Chris are trying this but it has not gotten traction. Nancy will work through Paula and Keith to see if we can get an audience for intro to 507.*
- iii. Featured training for small business? Group did not have any specific suggestions.

5. Other

- NJL offered to join website subcommittee to Dylan Edeker
- Donovan: Website doing good and great resources and Kansas doing great work.
- Jessica: no further comments

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Next meeting Nov. 2024

Date: April 30, 2024

#### Roll call:

Paula Hoag – EPA Sara Johnson – NH, R1 Jeremy Hancher – PA, R3 Donovan Grimwood – TN, R4 Tony Pendola – NC, R4 Lisa Ashenbrenner Hunt – WI, R5 Dan Sowery - OH, R5 Michelle Gillham, AR, R6 Abigail Crouse – KS, R7 Mary Baker – KS, R7 Nancy Larson – KS, R7 Eleanor Divver – UT, R8

#### Primary meeting focus

During this 30-45 minute meeting we will discuss the following:

- 1. Scholarships update 13 applied, 3 dropped and 10 were awarded for up to \$402
- 2. Results of the Website Polling at Annual Training reviewed result which are posted on website. No major issues, most very happy with website content and management
- 3. New pop-up survey on website this will be up on site for at least 90 days
- 4. Your comments and input
- 5. Planned and recent trainings
  - a. Website tour planned for mid-August
  - b. Recent Sustainable conference practices and Social media
- 6. Other

# Next meeting will follow the Website Tour training

Tuesday August 27, 2024